

COOKIES POLICY

The company GARCÍAS SALVÁ S.A, with tax ID: A07029051, with address at CALLE: CARRETERA DEL ARENAL Nº 45 07600 EL ARENAL, BALEARES, email address: info@hotelplayagolf.com and website: WWW.HOTELPLAYAGOLF.COM, expressly informs users that in accordance with Art. 22.2 of Law 34/2002, dated 11 July regulating information society and electronic commerce services (LSSI), this website uses own and third-party 'cookies' to enhance your experience and service. Users expressly agree to use 'cookies' when browsing or using our services. However, users can opt to prevent the generation of 'cookies' and their removal by selecting the corresponding option on their browser. Certain services or functionalities of the website may not be available if you block the use of 'cookies' on your browser.

What is a 'cookie'? A 'cookie' is a file that is downloaded on websites and is sent from certain websites to the browser, and that are stored on the user's computer, which may be a personal computer, a mobile phone, tablet, etc. These files enable the website to remember information about your visit, such as language and favourites, which enables you to retrieve information about the browsing made from your computer, which is intended to facilitate your next visit and to make the site more useful thanks to the customisation of its content.

How are 'cookies' used?.By browsing this website, users are agreeing to the installation of 'cookies' on their computer and that allow us to find out the following information:

- Statistical information about the use of the website.
- The user's log-in to keep the session open on the website.
- The preferred website format for access from mobile devices.
- The most recent searches made on the services on the website and customisation data for these services.
- Information about advertisements that users are displayed.
- Information from surveys that users have taken part in.
- Data on the connection with social networks for users who access through their Facebook or Twitter accounts.

TYPES OF 'COOKIES' USED:

A.-Types of cookies according to the period of time they remain activated. Depending on the period of time that they remain activated in the terminal equipment, this website can use both temporary session cookies and permanent cookies.

1.- Session 'cookies': session 'cookies' store data only while the user accesses the web. They are usually used to store information that only interests to keep for the provision of the service requested by the user on a single occasion and disappear at the end of the session.

2.- Persistent / Permanent 'Cookies': permanent 'cookies' store the data in the terminal so that they are accessed and used in more than one session. The data that is still stored in the terminal can be accessed and processed during a period defined by the person responsible for the cookie and which can last from a few minutes to several years.

B.-Types of cookies according to their purpose. According to the purpose for which the data obtained through the 'cookies' is processed, the website may use:

1.-Technical 'cookies'.These are any that allow users to browse a website, platform or application and the use of different options or services that exist therein, such as to monitor traffic and communication of data, identify the log-in session, allow parties to have restricted access, remind users of the elements that make up an order, complete the purchase process of an order, perform a request for registration or participation in an event, use security elements while browsing, store content for the broadcasting of videos or sound or share content through social networks, etc.

2.-Customisation 'cookies'.These are any that allow users to access the service with certain general predefined characteristics according to a set of criteria on users' computers, such as the language, the type of browser used to access the service, the geo-localisation of the computer and the regional configuration from which you access the service. .

3.-Statistical analysis 'cookies'.These are any that allow the tracking and analysis of user behaviour on the websites. The information collected through this type of 'cookie' is used to monitor the activity of the website, application or platform and for the preparation of browsing profiles of users of these websites, in order to make improvements in the service based on users' data use.

4.-Advertising 'cookies'.These allow the advertising space that may be included by the publisher on a website, application or platform from which the requested service is provided to be managed in the most efficient manner possible, based on criteria such as the edited content or how often the ads are displayed.

5.-Behavioural advertising 'cookies'. These allow the advertising space that may be included by the publisher on a website, application or platform from which the requested service is provided to be managed in the most efficient manner possible. These cookies store information on user behaviour obtained through continued observation of their browsing habits, allowing the development of a specific profile to display advertising based on the same.

C.-Types of cookies according to the entity that manages them. Depending on who is the entity that manages the computer or domain from which cookies are sent and treats the data obtained, we can distinguish:

1.- Own/First-party Cookies: are understood to be any that are sent to a user's computer from a device or domain managed by the publisher itself and from which the service requested is provided to the User.

2.-Third-party cookies. These are any that are sent to users' computers from a device or domain that is not operated by the publisher, but by another entity that processes the data obtained through the cookies. Thirdparty 'cookies' can be installed on certain websites that allow the services offered to be managed and improved. These may be Google Analytics, and Comscore statistical services.

The Company uses the following cookies on this website that are detailed below:

FIRST-PARTY (OWN) COOKIES

| CookieID (ID of the cookie and how it appears in the browser cache) | Type (first-party or third-party) | Expiry (Expiry date of the cookie once installed) | Domain (The domain that the cookie is linked to) | Description (Function and purpose of the cookie) |
|---|--|---|--|--|
| _ga | Third-Party. Supplier Google | Persistent cookie. Expiry /Duration: 2 years. | .hotelplayagolf.com | ANALYSIS COOKIES |
| _gat_web | FIRST-PARTY- Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 1 MINUTE | .hotelplayagolf.com | ANALYSIS COOKIES |
| _gat_ecommerce | - FIRST-PARTY- Third-Party. - Supplier Google Analytics | Persistent cookie. Expiry /Duration 1 minute. | .hotelplayagolf.com | ANALYSIS COOKIES |
| _gid | - FIRST-PARTY- Third-Party. - Supplier Google Analytics | Persistent cookie. Expiry /Duration :24 hours | .hotelplayagolf.com | ANALYSIS COOKIES |
| _hjIncludedInSample | - Third-Party. Supplier Hotjar | Session cookie | .hotelplayagolf.com | TECHNICAL COOKIES. |
| _hjid | Third-Party. Supplier Hotjar | Persistent cookie. Expiry /Duration: 1 year. | .hotelplayagolf.com | TECHNICAL COOKIES. |

THIRD-PARTY COOKIES GOOGLE

| CookieID (ID of the cookie and how it appears in the browser cache) | Type (first-party or third-party) | Expiry (Expiry/Duration date of the cookie once installed) | Domain (The domain that the cookie is linked to) | Description (Function and purpose of the cookie) |
|---|---|--|--|--|
| 1PJAR | -Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 1 month | .google.com | ANALYSIS COOKIES |
| CONSENT | -Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 20 years | ..google.com | TECHNICAL COOKIES. |
| _APISID | -Third-Party. - Supplier Google | Persistent cookieExpiry /Duration: 2 years | ..google.com | ANALYSIS COOKIES |
| _NID | -Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 6 months | .google.com | CUSTOMISATION 'COOKIES' |
| _SID _HSID | -Third-Party. - Supplier Google | Persistent cookieExpiry /Duration: 2 years | ..google.com | TECHNICAL COOKIES. |
| _SSID | -Third-Party. - Supplier Google | Persistent cookieExpiry /Duration: 2 years. | ..google.com | ANALYSIS COOKIES |
| _NID _SID | -Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 6 months | ..google.com | ADVERTISING COOKIES. |
| _ANID | -Third-Party. - Supplier Google | Persistent cookieExpiry /Duration: 1 year. | ..google.com | ADVERTISING COOKIES. |
| _SIDCC | -Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 3 months | ..google.com | ANALYSIS COOKIES |
| SEARCH_SAMESITE | -Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 6 months | ..google.com | TECHNICAL COOKIES. |
| _SID | -Third-Party. - Supplier Google | Persistent cookieExpiry | ..google.com | ANALYSIS COOKIES |

| | | | | |
|-------------------|--|---|---|-----------------------------|
| | | /Duration: 2 years | | |
| _SAPISID | -Third-Party. - Supplier Google | Persistent cookie Expiry /Duration: 2 years | ..google.com | ANALYSIS COOKIES |
| _OTZ | -Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 1 month | ..google.com | ADVERTISING COOKIES. |
| _OGPC | -Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 1 month | ..google.com | ANALYSIS COOKIES |
| __Secure-3PAPISID | -Third-Party. - Supplier Google | Persistent cookie Expiry /Duration: 2 years. | ..google.com | ADVERTISING COOKIES. |
| __Secure-3PSID | -Third-Party. - Supplier Google | Persistent cookie Expiry /Duration: 2 years | ..google.com | ADVERTISING COOKIES. |
| __Secure-3PSIDCC | -Third-Party. - Supplier Google | Persistent cookie Expiry /Duration: 2 years. | ..google.com | ADVERTISING COOKIES. |
| __Secure-APISID | -Third-Party. - Supplier Google | Persistent cookie Expiry /Duration: 2 years | ..google.com | ADVERTISING COOKIES. |
| __Secure-HSID | -Third-Party. - Supplier Google | Persistent cookie Expiry /Duration: 2 years | ..google.com | ADVERTISING COOKIES. |
| __Secure-SSID | -Third-Party. - Supplier Google | Persistent cookie. Expiry /Duration: 6 months | ..google.com | ADVERTISING COOKIES. |

How is authorisation given to the company for the use of cookies on this website?

With regard to the use of cookies on this website described in the previous section, as a user you authorise and gives consent for their use in the following way: When you access any website, a message will appear indicating that the website of GARCÍAS SALVÁ S.A uses cookies, and that you may accept or reject their use by configuring your browser settings. If you do not configure your browser settings to ensure that

cookies are not activated, when browsing the website of GARCÍAS SALVÁ S.A and using its services you accept the use made of these cookies.

How is consent withdrawn for the use of cookies on this website?

As a user you have the option not to give your consent for the use of cookies at any time through your web browser, and can allow, block or delete cookies installed on your system by configuring the options of the web browser that you use on your device (computer, mobile, tablet).

If cookies are not activated as described above, the web services indicated will not be provided.

The following links explain how to carry out this process for the main web browsers:

Chrome: <http://support.google.com/chrome/bin/answer.py?hl=es&answer=95647>

Explorer: <https://support.microsoft.com/es-es/kb/278835>

Firefox: <http://support.mozilla.org/es/kb/habilita-y-deshabilita-cookies-que-los-sitios-we>

Safari: https://support.apple.com/kb/PH17191?locale=es_ES

Updating the cookies policy

The company GARCÍAS SALVÁ S.A will update this policy when necessary, either because of a regulation requiring it to do so, or because it has removed certain cookies, or is using new cookies. Any modification of these terms and conditions will be published on this website.

Once you have been informed of the new terms and conditions, and these have been made available to you by publishing them on this website, the new cookies policy will apply and automatically replace the previous policy.

If you have any queries about this cookies policy, you can contact the company GARCÍAS SALVÁ S.A by emailing info@hotelplayagolf.com.